



Refund Policy – TCIT (Tri-Coaching Instructor Training)

If you purchase our product, either the Full Course (£600) or TCIT Part 3 (£300), you are entering into an agreement with Tri-Coaching Partnership for the instructor training package (course materials and online communications). You will have a separate agreement with your trainer, in terms of your face to face training sessions.

If you have already received the training materials and wish to withdraw from the course, you have 14 days from the day you receive the materials, to return these to us unopened and unused. In which case, you will receive a full refund from us. You must email us at info@tri-coachingpartnership.co.uk to inform us that you wish to return the materials and we will give you the postal address. You must retain a proof of postage and bear the cost of postage yourself.

****Purchases made from REED.co.uk**

Under this policy, you may cancel your purchase of the course within the period of 14 calendar days from the date on which the contract of purchase is concluded. This is called a "Cancellation Period". Note that if you redeem your voucher during the Cancellation Period, you expressly request us to begin providing the course materials and you acknowledge that you lose your right to cancel the purchase of the course and get any refund for it.

Refund Policy (BTEC Level 4)

If you have paid a deposit it is non-returnable. Any module or in car coaching session that you attend will be charged individually at £300 plus VAT. If you choose to pay for the whole course over instalments then you are expected to pay the full price currently £1250 plus VAT but you may have been given a discount and that will be the price of the course.

If you wish to withdraw from the programme and no longer wish to complete the BTEC qualification, please email Graham Hooper info@tri-coachingpartnership.co.uk informing him of your decision.

Your place on the course will remain for twelve months from the time that you inform us of any decision to cancel. You will be entitled to return to the programme to complete all four units, providing you do so within twelve months of the withdrawal date.

If you withdraw from the programme before completing all four modules, you will receive a certificate from Edexcel detailing the units you have completed.

Temporary withdrawals:

If you think you might return to the course at a later date please keep your standing order payments going as this is the only way we can hold your place on the course.



If you are unable to make a particular module date we will offer you another date but may need to charge you an administration fee of £25. If you are cancelling the module date at short notice we may additionally need to charge you the daily delegate rate £70 plus VAT.

Please note: Refunds are subject to a 5% administration fee.

Refund Policy (aCCeLerate)

If you fail to attend a training day no refund can be given. If you have paid for a training day and would like to request a refund, then you must do so within 7 days of booking the course. Please put the request in writing to Graham Hooper info@tri-coachingpartnership.co.uk stating your reason for requesting a refund.

Please note: Refunds are subject to a 5% administration fee.

Refund Policy (Training Days)

If you fail to attend a training day no refund can be given. If you have paid for a training day and would like to request a refund, then you must do so within 7 days of booking the course. Please put the request in writing to Graham Hooper info@tri-coachingpartnership.co.uk stating your reason for requesting a refund.

Please note: Refunds are subject to a 5% administration fee.

Money back guarantee

We offer a money back guarantee on all our courses:

If you pay your deposit and don't turn up the deposit is non-returnable. If you are paying in instalments and don't turn up the payments so far made are non-returnable.

If, however, you attend the first day (BTEC Level 4, aCCeLerate, Training Day) and you are not satisfied, so long as you notify us within seven days of the course start date, we will give you back your deposit and any other payments you have made.

You can notify us via email: info@tri-coachingpartnership.co.uk